

### Policy/Procedure/Guideline Review

<b>Policy/Procedure/Guideline:</b>	Fees Policy 2023/24
<b>Senior Manager Responsible:</b>	Deputy Principal (Finance & Resources)
<b>Author:</b>	Assistant Principal Finance and HR
<b>Approved By:</b>	Board of Corporation
<b>Date Approved:</b>	3 July 2023
<b>Next Review Date:</b>	3 July 2024
<b>Publication:</b>	Nelson and Colne College Group Staff Hub Nelson and Colne College Group Website Nelson and Colne College Website Lancashire Adult Learning Website Accrington and Rossendale College Website
<b>Changes Made:</b>	<b>Version 1</b> Aligned to latest ESFA Funding Rules and updated references thereof. Academic year updated throughout. Fees rates updated. New paragraph inserted for MoD schemes for Armed Forces and veterans community members
<b>Version 1</b>	July 2023 – for Board approval

# Nelson & Colne College Fee Policy 2023/24

## 1. INTRODUCTION

This policy aims to give clear advice and guidance to students and staff regarding the costs of learning at Nelson & Colne College, Lancashire Adult Learning (LAL) and Accrington and Rossendale College.

This policy covers mainstream Education and Skills Funding Agency (ESFA) funded Further Education (FE) programmes (informed by latest ESFA guidelines covering fees, remission of fees and associated funding), Higher Education (HE), Advanced Learner Loan provision, Apprenticeships and self-financed courses. Where the ESFA updates their guidance in year then the College will ensure the operation of this Policy is in line with the latest guidance.

In 2023/24 there are several types of fees which students/employers may have to pay. They are:

- Tuition fees
- Examination, assessment and registration fees
- Materials fees
- Miscellaneous fees, e.g. equipment, uniform etc.

Where fees are due or evidence is required to claim full funding from the funding body, full payment or confirmation of payment arrangements and/or required evidence, as outlined in this policy, must be supplied before the enrolment can be completed and attendance on the course can commence.

## 2. STUDENTS AGED 16-18 YEARS AND STUDENTS AGED 19-24 WITH AN EDUCATION, HEALTH AND CARE PLAN (EHC PLAN)

### 2.1 Students Aged 16-18 – ESFA Funded Full or Part-Time Learning

For the academic year 2023/24 students are defined as 16-18 if they are 16, 17 or 18 years old on 31 August 2023. 16-18-year-old students on ESFA funded full or part-time learning programmes (classroom based, traineeships or apprenticeships) will not be charged fees related to tuition, compulsory enrolment, registration or initial examinations.

**Note:** in accordance with ESFA funding guidelines, students who are aged 18 when they commence a qualification with a duration of 2 years are treated for fee purposes as 16-18 for the duration of the qualification i.e. they will not be liable for fees during the second year when they become 19. However, if the student moves to a different qualification after the first year they will be liable for fees.

Students will not be charged for initial entry to examinations related to their study programme, but may be charged for the cost of any examination entry not undertaken due to a failure to attend where the college has already paid the fee. Charges will be applied for resits undertaken due to initial examination failure or in order to try and improve existing grades. These are to be paid in full at the time the entry is processed. In the event of students seeking to enter resits after the published deadlines, a late fee will be charged.

Students will be required to contribute towards e.g. the costs of trips and visits whether or not they are directly related to their learning programmes.

Certain courses e.g. Construction, Hair, Beauty and Art require the students to obtain specific equipment for which a fee will be charged if purchased by the college and given to the student to retain, where the student does not wish to borrow equipment from the college. Where there are additional costs e.g. equipment, students may be eligible to apply for financial support from the College Bursary Funds.

## **2.2 16-24 with an Education, Health and Care Plan (EHC Plan)**

Students aged 16-24 on 31 August 2023 with an Education, Health and Care Plan (EHCP) will be fully funded and the provisions outlined in paragraph 2.1 will apply.

## **2.3 Students Aged 16-18 – Self-Financed**

16-18-year-old students enrolling on a self-financing (see Section 3.3) or higher education (see Section 4) course will ordinarily need to pay the course fee depending on the type of programme/qualification.

# **3. STUDENTS AGED 19 YEARS AND ABOVE**

## **3.1 Adult Education Budget - Fully Funded Students**

The following students, who are aged 19 or older on 31 August 2023, will be entitled to full funding for their course, in accordance with the latest published ESFA guidance for individuals' resident in areas of England outside of the devolved authority areas undertaking ESFA funded Adult Education Budget (AEB) provision. This includes tuition, exam and registration fees, plus any additional essential costs, e.g. DBS charges, materials and uniforms where the students cannot achieve their learning aim without them. (Ref: Adult Education Budget Funding Rules 2023-24, para 'Fees and charging'). No fees will be charged where any of these entitlements apply and the required evidence of eligibility (e.g. Benefit award letter) is provided by the student on enrolment. If the required evidence is not provided on enrolment, the college reserves the right to charge the relevant co-funded fee.

Appendix 1 - Charts 1 and 2 show where full funding is the applicable level of government contribution for ESFA funded AEB.

As the College is unable to access funding to support individuals who reside in devolved areas the College reserves the right to charge individuals in line with the self-financing arrangements outlined in Section 3.3.

### **3.1a Unemployed Students/Students on Low Income/Wage**

For students studying a Level 2 programme or below:

For funding purposes, a student is defined as unemployed if one or more of the following apply:

- They receive Jobseeker's Allowance (JSA), including those receiving National Insurance credits only.
- They receive Employment and Support Allowance (ESA).
- They receive Universal Credit, and their take-home pay as recorded on their Universal Credit statement (disregarding Universal Credit payments and other benefits) is less than £617 a month (student is sole adult in their benefit claim) or £988 a month (student has a joint benefit claim with their partner).

- They are released on temporary licence and studying outside a prison environment and not funded through the Ministry of Justice.

Evidence of the above will be required on enrolment and the benefits/ licences must be active at that time. Examples of relevant evidence are:

- Benefit award letter showing name and address (this should be dated within the academic year).
- For Universal Credit confirmed electronically, a screen capture showing Name, National Insurance number and address and income.

### **Students on Low Income**

The college may also use its discretion to fully fund students who meet both of the following criteria:

- The student receives other state benefits (not listed above) and their take-home pay (disregarding Universal Credit payments and other benefits) is less than £617 a month (student is sole adult in their benefit claim) or £988 a month (student has a joint benefit claim with their partner), and
- wants to be employed, or progress into more sustainable employment, and their take-home pay (disregarding Universal Credit payments and other benefits) is less than £617 a month (student is sole adult in their benefit claim) or £988 a month (student has a joint benefit claim with their partner)., and the learning activity being undertaken is directly relevant to their employment prospects and the local labour market need.

Evidence of the above will be required on enrolment and the benefits must be active at that time. Examples of relevant evidence are:

- Benefit award letter showing name and address (this should be dated within the academic year).
- 1 Wage slip within 3 months of the student's learning start date or a current employment contract which states gross monthly or annual wages.

### **Students in Receipt of Low Wage**

The student is employed or self-employed and earns less than £20,319 annual gross salary. This must be evidenced by 1 wage slips or a Universal Credit statement within 3 months of the student's learning start date, or a current employment contract which states gross monthly or annual wages.

## **3.1b Legal Entitlements**

ESFA funded AEB includes support for 4 legal entitlements to full funding for eligible adult learners where the student is enrolled on qualifications that DfE has approved for funding through the relevant entitlement (<https://www.qualifications.education.gov.uk>):

- English and maths, up to and including level 2, for individuals aged 19 and over, who have not previously attained a GCSE grade 4 (C), or higher, and/or
- first full qualification at level 2 for individuals aged 19 to 23, and/or
- first full qualification at level 3 for individuals aged 19 to 23
- essential digital skills qualifications, up to and including level 1, for individuals aged 19 and over, who have digital skills assessed at below level 1

Where eligible 19-23 year completes a qualification that is included on both the legal entitlement list and the level 3 adult offer list (see para.3.1c below), they will have exercised their level 3 legal entitlement.

English and Maths - Students (employed or unemployed) who have not previously attained a GCSE Grade 4/C or higher in English or Mathematics will be fully funded if they are undertaking:

- Functional Skills in English and mathematics (Entry to Level 2); or
- GCSE English and/or mathematics; or
- Stepping-stone qualifications (including components, where applicable) in English or mathematics approved by the Department for Education (DfE)

First Full Level 2 - Students aged 19 – 23 on the day their course commences, without a full level 2 qualification, will be fully funded for a level 2 qualification which forms part of the legal entitlement. (See Appendix 2 for further details of Level 2 Entitlement.)

First Full Level 3 - Students aged 19 – 23 on the day their course commences, without a full level 3 qualification, will be fully funded for a level 3 qualification which forms part of the legal entitlement. (See Appendix 3 for further details of Level 3 Entitlement.)

Essential Digital Skills - Students aged 19+ on the day their course commences and who are assessed as having IT skills being below level 1 will be fully funded to undertake the following qualifications: Essential digital skills qualification (EDSQ) up to and including level 1 and Digital functional skills qualifications (DFSQ) up to and including level 1.

### **3.1c Level 3 free courses for jobs offer**

Free courses for jobs (FCFJ) is a targeted level 3 offer to support adults without an existing full level 3 qualification and adults who meet the definition of 'low wage' or 'unemployed'.

The offer includes:

- level 3 qualifications which will support the development of new skills for adult learners and improve the prospects of eligible adults in the labour market. Eligible adults aged 24+ can now access fully-funded level 3 provision from the list of level 3 FCFJ qualifications available via the [DfE list of qualifications approved for funding](#)
- additional level 3 qualifications for 19 to 23-year-olds that are not included in the legal entitlements where qualifications delivered by the college form part of this offer, these courses will be fully funded. The list of qualifications can be found here: [DfE list of qualifications approved for funding](#).

Where eligible 19-23 year completes a qualification that is included on both the legal entitlement list (see para.3.1b above), and the level 3 adult offer list they will have exercised their level 3 legal entitlement.

### **3.1d Local Flexibility**

Where a student is aged 19 – 23 on the day the course commences is enrolling:

- on learning aims up to and including level 1 to support progression
- level 2 learning aims (even if they have already achieved a first full level 2) and they meet the definition of unemployed or in receipt of low wage they will be fully funded.
- Learners aged 19 to 23 progressing towards their first full level 2, must undertake learning at entry and/or level 1 only from local flexibility.
- Where a student is aged 24+ on the day the course commences and is enrolling on learning aims up to and including level 2, and they meet the definition of unemployed or in receipt of low wage they will be fully funded.

### **3.1e Miscellaneous**

Students enrolling onto the Prince's Trust team programme will not be charged a fee. Students aged 16-18 enrolling will be funded as per Section 2.1. Students aged 19+ enrolling on the Prince's Trust team programme will be fully funded provided they meet the criteria outlined in Section 3.1 otherwise they will be co-funded.

Students undertaking a Traineeship will be fully funded and therefore will not be charged a fee.

### **3.2 AEB Co-Funded Students**

Appendix 1 - Charts 1 and 2 show where co- funding is the applicable level of government contribution for ESFA funded AEB.

**3.2a** The following students, who are aged 19 or older on 31 August 2023 and who don't meet the criteria in section 3.1, will be entitled to co-funding, which means that their course/ qualification will be part funded by the ESFA and that there will be a requirement to pay a course fee:

- Students undertaking ESOL qualifications who don't meet the eligibility criteria in section 3.1a
- Students undertaking qualifications up to level 2 (excluding English and maths), where they have already achieved a first full level 2 or above and who don't meet the eligibility criteria in section 3.1a
- Students aged 24+ undertaking a first full level 2 qualification (excluding English and maths) who don't meet the eligibility criteria in section 3.1a
- Students aged 24+ undertaking study entry or level 1 qualifications (excluding English and maths) to enable progression onto a level 2 programme who don't meet the eligibility criteria in section 3.1a
- Students aged 24+ undertaking qualifications up to and including level 2 where they have not already achieved a first full level 2 and who don't meet the eligibility criteria in section 3.1a

### **3.2b Part-time Courses**

Course fees for all part-time programmes are published in the adult part-time prospectus and on the website. The determination of tuition fees for all individual programmes is informed by, and aligned to, the ESFA fee presumption guidance and the funding methodology. The College reserves the right to align course fees to market value.

### 3.2c Full-time Courses

For 2023/24, a fee of £750 (including examination fees of £150) will apply for all designated full-time programmes. This will apply to students aged 19–23 as at the programme start date on all course levels and students aged 24 or over as at the programme start date on a Level 2 course or below only (see Section 3.4 for Level 3 courses and above). This fee is for one year's study and further fees will be calculated on an annual basis.

This fee will be payable by **all** students except where they are covered by the full funding outlined in Section 3.1 above e.g. legal entitlements, local flexibility arrangements or unemployment benefits fee remission.

**Note:** in accordance with ESFA funding guidelines, students who are aged 18 when they commence a qualification with a duration of 2 years are treated for fee purposes as 16-18 for the duration of the qualification i.e. they will not be liable for fees during the second year when they become 19. However, if the student moves to a different qualification after the first year they will be liable for fees.

Co-funded students will be required to contribute towards additional course costs, e.g. the costs of trips and visits whether or not they are directly related to their learning programmes. Where the College is required to obtain a DBS check for a student e.g. where students are following child, health and social care programmes, the cost of this (currently £38 plus college administration fee of £10) will be charged to the student.

Certain courses e.g. art require the students to obtain specific equipment. Students will be charged for any equipment purchased by the college on their behalf.

Where there are additional costs e.g. DBS checks, equipment, students may be eligible to apply for financial support from the College's Bursary Funds.

### 3.2d Infill onto Full-time Courses

Students aged 19 and above wishing to infill onto part of a full-time learning programme (as defined in Section 3.2c) are liable to pay a fee subject to their eligibility for the fee waivers outlined above. In these cases, the tuition fee will be determined pro rata having regard to the guided learning hour content of the proposed course.

### 3.2e Discretionary Support for Fees

Hardship funding may be available to support tuition fees, where the learner is not eligible to fee remission for the reasons listed by the ESFA (outlined in section 3.1) and:

- the fee level is prohibitive for the learner due to their employment and/or benefits status
- the qualification is substantial and supports future employment prospects

In these circumstances, then the college has discretion to offer the following:

- Up to 100% of fee chargeable for essential skill qualifications (English/Maths/Digital/ESOL)
- Up to 100% of fee chargeable for substantial vocational or occupational qualifications

Funding for courses that are being undertaken for personal interest or leisure purposes will not be supported through hardship funding. Courses where Student Loans Company loan funding applies will not be supported.

### **3.3 Self-Financing Courses**

For self-financing part-time courses (not funded by the ESFA or through loans provision), the fee for 2023/24 will be determined by the College having regard to the cost of delivery, the number of students on the course and any other commercial consideration(s).

The standard hourly rate for self-financed part-time programmes for 2023/24 is £10.80. Actual fees will be determined on an individual programme basis. Fees will be payable on these courses by all students regardless of age or personal circumstances.

### **3.4 Students Aged 19 and Above Studying at Level 3 or Higher**

#### **3.4a Advanced Learner Loans**

Advanced Learner Loans provide a source of fees and support to help people aged 19 and over undertake general and technical qualifications at levels 3, 4, 5 and 6 where they are not entitled to the funding outlined in 3.1b and 3.1c.

The following qualification types are designated as Advanced Loan provision by the ESFA:

- AS/A Levels up to a maximum of 4 full A levels
- Designated loans qualifications at levels 3, 4, 5 and 6 (see [qualifications designated for loans](#))
- Access to HE Diplomas

Advanced Learner Loans enable students undertaking these qualifications to fund their course. Loans are available for students who are aged 19 and over on their first day of learning.

Where a learner takes out a loan for an Access to HE diploma, completes it and progresses to and completes a Student Finance England fundable HE course designated under the Education (Student Support) Regulations 2011 at level 4, 5 or 6, the outstanding balance of the loan for the Access to HE diploma will be written off.

Students will have the option to self-fund the course or to take a full or partial loan (subject to eligibility) to pay for course fees.

#### **3.4b Course Fee**

The course fee includes tuition and examination costs and is guided by the maximum rate detailed on the ESFA's Learning Aim Reference Service. The total fee will be advertised on the Learning and Funding Information Letter.

Where the student requires a DBS to complete their course, this cost is included within the total course fee.

#### **3.4c Fee Payment and Enrolment**

If the student is fully funding the course themselves, they will be subject to the same conditions and payment options as detailed in Section 7 for ESFA co-funded courses (e.g. fee instalments, direct debits, employer/sponsor payment).

If the student is funding the course through a loan, either fully or partially, they must provide evidence of the loan approval before their enrolment can be completed.



If the student fails to provide the required evidence within four weeks of starting the course, the college reserves the right to invoice the student for the whole amount and/or require the student to leave the course.

#### **3.4d Retrospective Loan Applications/Loan Amount Changes**

Students can apply for a loan at any point during the year provided they are still in learning. If the student has made any payment themselves for the course, college will refund the student. The amount refunded will depend on payments already made and the loan amount issued.

Students may also increase or decrease the amount of the loan at any time. Depending on payments already made and the loan received, College may issue a refund, or alter existing payment arrangements.

#### **3.4e Withdrawals**

If the student is fully funding the course through a loan and they withdraw from their course, they will be legally responsible for payments for the period in which they were in attendance only.

#### **3.4f Advanced Learning Loan Bursary Fund**

Students who are either taking a partial or full loan may be eligible for additional financial assistance (e.g. childcare, travel, additional learning support) through the Advanced Learning Loans Bursary subject to an individual means test. Further information is given in the College's Bursary Funds Policy.

Students fully funding the course themselves are not eligible to apply to the Loan Bursary Fund.

#### **3.5 Liability**

The College reserves the right to invoice the student for any difference between their fee liability and payments made on their behalf.

### **4. HIGHER EDUCATION**

For the purposes of this section, Higher Education is defined as being any programme of study leading to the whole or any part of an award falling within the remit of the Office for Students.

#### **4.1 New Entrants**

The College standard tuition fee for new entrants to full-time programmes of Higher Education in the 2023/24 academic year will be £9,000. The standard tuition fee for part-time programmes will be a pro rata of £9,000.

#### **4.2 Continuing Students**

Fees for students continuing the same programme in 2023/24 will be based on the fees paid by students in the same circumstances in 2022/23 increased by the Retail Prices Index Excluding Mortgage Interest (RPIX).

### 4.3 Variations from the Standard Fee

The College's Senior Leadership Team will have discretion to set fees on a programme-by-programme basis at levels other than the standard fee stated above, for example to reflect market conditions.

The Senior Leadership Team will also have discretion to approve the reduction or waiving of individual students' fees in exceptional cases.

### 4.4 Discounts

Students on flexible learning programmes will be entitled to have the following discounts applied to modules not undertaken by classroom teaching.

Credit Transfers	100%
Recognition of Prior Learning	50%
Online Learning	50%

### 4.5 Future Fees

The College does not undertake to keep tuition fees at any particular level, but will always remain within legally permitted limits.

#### New Entrants

The Office for Students and the Competition and Markets Authority will require that details of tuition fees for each year of each programme are included in publicity and marketing materials and disclosed to potential students prior to making a formal application. In order to comply with this requirement Higher Education tuition fees will be set annually in advance. Fees for 2024/25 entry will be set and published by the end of July 2023.

#### Continuing Students

Tuition fees charged to students continuing on the same programme will not rise by more than RPIX each year.

### 4.6 Students Funded by Student Loans

Students funding their courses through a student loan, either fully or partially must provide evidence of the loan approval before their enrolment can be completed.

If a student fails to provide the required evidence within four weeks of starting the course, the college reserves the right to invoice the student for the whole amount and/or require the student to leave the course.

### 4.7 Liability

The College reserves the right to invoice the student for any difference between their fee liability and payments made on their behalf.

## 5. COMMUNITY LEARNING

Community Learning (CL) is part of the Adult Education Budget (AEB) funded through the ESFA with a fee paid by the student (where applicable). Adults aged 19 or over on the 31<sup>st</sup> August 2023, who reside in areas of England outside of the devolved authority areas are eligible to participate in AEB funded Community Learning provision.

As the College is unable to access funding to support individuals who reside in devolved areas the College reserves the right to charge individuals in line with the self-financing rate outlined in Section 3.3.

Community Learning Courses are delivered and reported to the ESFA under the following seven delivery strands:

- Engaging and/or building confidence
- Preparation for further learning
- Preparation for employment
- Improving essential skills (English, including English for Speakers of Other Languages, maths and digital provision)
- Equipping parents/carers to support children's learning
- Health and well-being
- Developing stronger communities

### 5.1 Types of Community Learning

There are three main categories of Community Learning:

- **Publicly Advertised Programme**

These courses are accessible to all Lancashire resident adults, delivered through the main college sites and community venues within Lancashire. Students on this provision are required to pay a course fee.

- **Targeted Programme**

Targeted programme courses are delivered in partnership with a range of agencies including schools, community and voluntary organisations.

Targeted programmes aim to meet the learning needs of adults within the specific target groups detailed below and also contributes to local strategies for improving health, wellbeing and stronger communities through the delivery of Family Learning, Employability Programmes, digital, English, Maths (excluding ESOL) and provision for students with a learning disability/difficulty.

Courses delivered via this programme are free to the student.

**Target groups include:**

- People living in areas of high deprivation
- People recovering from drug or substance misuse
- People suffering from mental ill health
- People who are unemployed
- People whose English, maths and language skills are below Level 2

- People with learning disabilities/difficulties
- People with low skills and/or no or outdated qualifications
- People at risk of redundancy
- Offenders and ex-offenders
- Lone parents
- Unpaid carers
- Volunteers
- Vulnerable and isolated older students
- Working with families
- General population health and wellbeing
- Wellbeing in the workplace

### Lancashire Time Credits

Lancashire Time Credits are a way of thanking people for the time that they give to their local community. Students can use Lancashire Time Credits to attend particular programmes which are highlighted in LAL's Publicly Advertised Programme (see Appendix 5 for more details).

## 5.2 Community Learning Course Fees

The course fee is the fee charged for the delivery of the learning activity. This fee represents only a proportion of the full cost of the course, with the remainder being paid for with grants from the ESFA.

Students will be expected (when required) to provide their own resources or, where available, purchase them from the College. This is called the Materials Fee and is payable in full by all students. Students who utilise their Lancashire Time Credits to attend programmes will also be required to pay the Materials Fee.

In certain circumstances students, including those attending programmes using Lancashire Time Credits may be charged for examination/registration costs; typically, this may occur in situations where students are re-sitting examinations.

Fees are payable at the beginning of each course as part of the enrolment process. Course fees are charged at £6.55 per hour for classroom delivery and £4.40 per hour for online delivery. The table below provides details of the charges for the different types of community learning provision.

<b>Band</b>	<b>Course (Type)</b>	<b>2023/24 Fee (£)</b>
<b>A</b>	Targeted Learning and publicly advertised English, Maths and LDD	£nil
<b>B</b>	Publicly Advertised Programme Classroom delivery (except English, Maths and LDD)	£6.55 per hour
<b>C</b>	Publicly Advertised Programme online delivery (except English, Maths and LDD)	£4.40 per hour
<b>D</b>	Courses in English for Speakers of Other Languages (ESOL) (AEB and CL)	£2.00 per hour
<b>E</b>	Lancashire Time Credit Vouchers	£nil

The College's Senior Leadership Team will have discretion to set fees on a programme-by-programme basis at levels other than the standard fee stated above, for example to reflect changes in delivery methods.

### **5.3 Fee Reduction for Publicly Advertised Programme**

It is acknowledged that course fees are a significant disincentive to enrolment. Therefore, in line with government priorities, certain courses and student criteria will enable students to have a reduction in fees.

Students in households in receipt of any of the benefits detailed below are eligible for fee reduction and will pay a maximum course fee of £19.65 for up to 2 courses per year, after which normal course fees shall apply.

- Carer's Allowance
- Child Tax Credit
- Council Tax Reduction
- Disability Living Allowance
- Employment Support Allowance
- Housing Benefit
- Income Support
- Job Seekers Allowance (JSA)
- Pension Credit
- Personal Independence Payment
- Working Tax Credit
- Universal Credit

Students in receipt of other benefits that are not stated above and are in financial difficulty should apply for support through the College Bursary Funds.

## **6. APPRENTICESHIPS**

From the 1<sup>st</sup> May 2017, new funding arrangements came into effect for Apprenticeships. Employers with a pay bill over £3 million each year must pay the Apprenticeship Levy from 6<sup>th</sup> April 2017 using their levy pot.

Non-levy paying employers share the cost of training and assessing their apprentices with government – this is called 'co-investment'. From April 2021, these employers pay 5% towards the cost of apprenticeship training and the government pays the remaining (95%). This applies to any new Apprentices from 1<sup>st</sup> April 2021.

Where an Apprentice does not have a Level 2 in English and Maths, the Government will fully fund Apprentices to achieve Level 2 qualifications in these subjects as part of their Apprenticeship.

Employers will negotiate and agree the contract value of each Apprenticeship. A Payment Schedule outlining the cost of the Apprenticeship along with funding and payment arrangements will be completed which form part the contractual agreement between the College and the employer.

In order to ensure compliance with ESFA funding requirements, the College reserves the right to amend these arrangements in line with any changes introduced by the ESFA.

## **7. FEE PAYMENT**

### **7.1 Examination/Registration and Tuition Fees**

Where 19+ students do not meet the criteria for full funding from the ESFA outlined in Section 3.1, or they are undertaking a self-financing course, tuition and examination/registration fees will be payable as outlined in Section 7.3.

### **7.2 Miscellaneous Fees**

Payments due in respect of these items will be included within the course descriptions (for part-time courses) available from Student Services. Such fees will be payable by all non-fully funded students however they may be eligible to apply for financial support from the College's Bursary funds.

### **7.3 Fee Payment Arrangements**

Fees for courses which are less than 20 weeks in duration and where the total fees due from a student is less than £150 must be paid in full at enrolment.

For courses which are longer than 20 weeks and the fees due from a student are greater than £150, payments can be made by instalments or direct debit. The exception to this is part-time ESOL courses, where courses costing over £90 can be made in two instalments. See Section 7.4 and 7.5 for further information regarding instalment arrangements and direct debit arrangements.

### **7.4 Fee Instalments**

For courses lasting longer than 20 weeks and where the fees due from a student are greater than £150 students may pay by instalments in accordance with the arrangements outlined below:

- 50% of total fees to be paid at enrolment and 50% by the end of the 2<sup>nd</sup> month after the student starts the programme (except students on part time ESOL programme).
- If an instalment fee remains unpaid by the due date a £20 late fee will be charged.

For part-time ESOL courses where the fee due from the student is over £90 payment can be made in 2 instalments. A minimum of 50% of the course fee is to be paid at enrolment followed by a further final instalment at the end of the 2<sup>nd</sup> month after the programme starts. A £10 administration fee applies and students must enrol in person to sign their instalment agreement.

### **7.5 Direct Debit**

For courses lasting longer than 20 weeks and where the fees due from a student are greater than £150 students may pay by direct debit in accordance with the arrangements outlined below:

The student will be required to complete the Bank's direct debit mandate. They must provide their bank's name, address, account number and sort code. They will also be required to provide identification evidence in the form of a valid passport or driving licence and a recent utility bill showing their current residential address.

25% of the total fee is to be paid at enrolment followed by 3 equal monthly direct debit collections (on or around 15<sup>th</sup> of the month) i.e. each monthly direct debit collection will be 25% of the total fees due. The first of these collections will be scheduled to take place in the month following the start of the programme.

In the event that a late enrolment means the scheduled first direct debit cannot be collected, 50% of the total fee must be paid at enrolment followed by 2 monthly direct debit collections.

Each student's circumstances must allow for a minimum of 2 monthly direct debit collections to be made; it is not permissible for there to be only 1 collection.

The final direct debit collection **cannot** be scheduled to occur **after** the end date of a student's programme. In practice this has the effect of requiring that fees are paid earlier/fully at enrolment for short programmes. Failure to meet the agreed direct debit deductions may result in a £20 admin charge.

## **7.6 Other Payment Methods**

Other payment options are available i.e. cash up to the sum of £500, debit/credit card or cheque.

## **7.7 Employer/Sponsor to Pay**

Where a student provides satisfactory evidence (i.e. a letter or email compliant with the College's enrolment procedures) that their course fees are to be paid by an employer/other sponsor, they may enrol without payment of a fee. The employer/sponsor will be invoiced for the full amount of course fees due.

In the event that an employer/sponsor subsequently defaults, the student will be held liable for the outstanding course fees; this does not apply to Apprenticeships.

## **7.8 Overseas Students**

Students from outside the UK/EU who do not meet the ESFA's criteria as being eligible for funding, will be charged tuition fees calculated on a full cost recovery basis. For overseas students following a full-time programme, the total fee due for 2023/24 is £9,500. This fee is payable in 2 equal instalments (50% of total fees to be paid at enrolment and 50% by the end of the 2<sup>nd</sup> month after the student starts the programme).

Overseas students following a part-time programme in 2023/24 will be charged a rate of £10.80 per guided learning hour plus examination and registration fees. These fees are due for payment in full at enrolment.

International students are those that require a visa to study at college. Colleges are now required to register with the UK Border Agency in order to be able to accept international students. It is not currently proposed that the College will have any international students in 2023/24.

## **7.9 Asylum Seekers**

Asylum seekers aged 19+ are not automatically eligible for publicly funded FE provision although they may be eligible if certain conditions are met. Those aged 16-18 will remain eligible for funding.

## **7.10 Ministry of Defence Schemes for members of the Armed Forces and veterans community**

The Ministry of Defence (MoD) promotes lifelong learning among members of the Armed Forces and the veterans community by providing Learning Credits through the Enhanced Learning Credits scheme (ELC) and Further Education and Higher Education (FEHE) scheme.

The schemes entitle eligible service personnel and service leavers to receive financial assistance towards their learning. <https://www.enhancedlearningcredits.com/>

## **7.11 Advanced Learning Loan Provision**

Students studying on qualifying funded provision will be eligible to take out a loan with the Student Loan Company providing they meet the loan company's eligibility criteria.

## **7.12 Higher Education**

Students on higher education programmes will normally be eligible to take out a loan with the HE Student Loan Company providing they meet the loan company's eligibility criteria.

Alternatively, individuals that choose to pay the College directly are eligible to spread the payment either by direct debit (over 4 months) or by instalment based on invoices being raised in September, January and April to align with the maintenance grant payment profile.

Students eligible for an ITE (Initial teacher education) bursary will be eligible to spread the payment of their tuition fees over the first 4 months of their programme, in line with the receipt of their monthly payments; an invoice on enrolment will be issued for the full amount stating the payment dates.

## **7.13 Apprenticeships**

### **7.13a Levy Paying Employers**

Where an Apprentice is employed by an Apprenticeship Levy paying employer, payment for the Apprenticeship will be collected on a regular basis via the Employer's Digital Apprenticeship Service account.

Where an Employer's Digital Apprenticeship Service account has insufficient funds, the Government will take responsibility for making necessary payments to providers with the employer being required to make a 5% co-investment payment to the provider (or in certain exceptional circumstances the ESFA). Where this applies, the college will issue an invoice to the employer for the 5% co-investment payment.

### **7.13b Non-Levy Employers**

Where Non-levy paying employers share the cost of training and assessing their apprentices with government – this is called 'co-investment'. From April 2021, these employers pay 5% towards the cost of apprenticeship training and the government pays the remaining (95%). This applies to new Apprenticeships from 1<sup>st</sup> April 2021. From April 2021 all Non-Levy employers are required to reserve funding via the digital Apprenticeship Service.



### **7.13c Levy Transfer**

For employers who either do not pay the levy or have exhausted the levy funds in their apprenticeship service account, they can receive levy funds from other levy paying employers. This is referred to as a 'Levy Transfer'.

Where employers are funding an Apprentice via Levy Transfer they are required to inform the college. If at any point the employer who has transferred the Levy funding ('sending' employer) to the employer employing the apprentice ('the receiving employer') if the sending employer has insufficient funds to cover the cost of the apprenticeship training, the receiving employer must pay co-investment at 5% to the college. The college will issue an invoice to the employer for the 5% co-investment payment.

In order to ensure compliance with ESFA funding requirements, the College reserves the right to amend these arrangements in line with any changes introduced by the ESFA.

Two means of payment will be available to Non-levy employers: invoicing and direct debit.

#### **Invoicing**

Up to a value of £349.99, employers will be required to settle invoices in full within standard terms (30 days from invoice date).

Where the invoice value is > £350 employers will have the option of paying via instalments as follows:

- 1) First £250 to be paid within standard terms (30 days from invoice date).
- 2) Remaining balance above £250 to be paid in up to 3 further equal instalments at 90, 150, and 210 days from invoice date respectively, subject to a minimum instalment payment of £100.

#### **Direct Debit**

Subject to the actual programme start date, collections will commence in the month the programme starts or the following month. The total amount due will be collected via 10 equal instalments (on or around the 15<sup>th</sup> of each month), with the exception that the first collection will be for a minimum of £100.

## **8. COLLEGE BURSARY FUNDS**

Students who are studying an ESFA funded course, either fully or co-funded, or funding their course with an Advanced Learner Loan may be eligible for additional financial assistance (e.g. childcare, equipment, books) through the College Bursary Funds subject to an individual means test. Further information is given in the College's Bursary Funds Policy.

## **9. REFUND GUIDELINES**

### **9.1 'Home'/EU FE Students**

Students participating in a qualification being funded via either Adult Education Budget, Advanced Learner Loans or through a self-financing arrangement will only be eligible for a refund of fees in the following circumstances:

- The course has been cancelled by the College.
- The student withdraws prior to attending the course at least two full weeks before the beginning of a course or less than two weeks before the beginning of the course because of serious illness or hospitalisation. This does not apply for 1 day courses.
- A refund is applied for due to long term illness; appropriate evidence must be provided for consideration by the Careers, Student Services & LRC Manager. If the student has attended any classes, the refund of tuition fees will be on a termly/pro-rata basis. If an examination entry has not been made, this fee will be refundable.
- There are individual exceptional circumstances, as approved by a member of the Senior Leadership Team (SLT).

If the student withdraws after the course has commenced, they are still responsible for the payment of their tuition fees. However, exam fees will be refunded if their entry has not been sent to the examination board.

Where a refund of fees is requested by an individual, a £20 administration charge will be made by the College. This is not charged if the course is cancelled by the College.

### **9.2 Higher Education**

Students who withdraw from any higher education programme within two calendar weeks of first enrolment will not be liable for tuition fees for that programme and any fees paid will be refunded; however, an admin fee of £20 will be payable to cover enrolment.

#### Full-time Home/EU Students

For this purpose, full-time is defined as undertaking 90 credits or more of planned study within the year in question. The year is defined according to start date of the student's studies. For example, for a student beginning his/her studies at the beginning of Semester 2 in January 2024 the year would begin in January 2024 and end in January 2025.

#### UK/EU Students in Receipt of Tuition Fee Loans

Withdrawal/Suspension in term 1: 25% of the total tuition fee is charged.  
Withdrawal/Suspension in term 2: 50% of the total tuition fee is charged.  
Withdrawal/Suspension in term 3: 100% of the total tuition fee is charged

These amounts are in line with the amount of the total tuition fee loan available from the Student Loan Company.

#### UK/EU Students Not in Receipt of Tuition Fee Loans

Withdrawal/Suspension in term 1: 33% of the total tuition fee is charged.  
Withdrawal/Suspension in term 2: 67% of the total tuition fee is charged.  
Withdrawal/Suspension in term 3: 100% of the total tuition fee is charged

Exceptions: this section does not apply to short courses and single modules (which are non-refundable), or to fees for any module(s) that have been completed at the time of withdrawal or suspension.

### Part-time Home/EU Students

If a part-time student withdraws or is suspended from a Higher Education programme during the academic year fees will be charged for all modules that had already started at the date of withdrawal/suspension. If, for a student funded by a Student Loan, this results in a shortfall between the fees charged and payments from the Student Loans Company, the student will be liable for that shortfall.

### International Students

International students will not be eligible for a refund of fees paid, regardless of withdrawal date.

#### **Notes:**

- 1) If the awarding partner for a student's programme has a policy that differs from the above **and** the terms of the agreement between the College and that partner require its fee/refund policies to apply to College students then the fee/refund policies of that awarding partner will take precedence.
- 2) There are circumstances where Higher Education students may have a statutory right to greater refunds than provided for above, for example under consumer rights regulations. Wherever this is the case, refunds will be made in line with students' statutory rights.

### **9.3 Employer Apprenticeship**

In the event, for whatever reason, of an Apprentice withdrawing early from the programme prior to completion, an amended total cost due will be calculated pro rata based on the actual compared to the planned end date. Any overpayment arising from this calculation will be refunded to the employer (within 30 days of the withdrawal being processed by the college) subject to a £20 administration fee charge.

### **9.4 Community Learning**

The College will refund **all fees** paid by students when the College:

- Cancels the course because we are unable to recruit a sufficient number of students to make the course economically viable.
- Permanently change the course to a different time and/or place from that advertised so that it is no longer convenient to you.
- Makes a significant change to the course aims and objectives.

Any course fees and examination/accreditation fees you have paid will be refunded in full, or if preferred, a transfer of fees to another course will be arranged.

#### **9.4a Student Reasons**

For Community Learning programmes, will refund **course fees only** when a student requests a refund:

- **At least two full weeks before the beginning of a course.**
- Less than two weeks before the beginning of the course because of serious illness or hospitalisation.

Where there are individual exceptional circumstances which are outside the control of the student, a student may appeal to the Assistant Principal by contacting Lancashire Adult Learning, Unit 1 Northlight House, Glen Way, Brierfield, Nelson, BB9 5NH. The Assistant Principal's decision is final.

**The course fee will be refunded, less an administration charge of £20. If the course fee is less than £20, there will be no refund but no further administration charge will be made.**

**No refund** will be made when:

- A student cancels an enrolment after the course has started.
- A student changes his/her mind about a course less than 2 weeks prior to course start date.
- The course becomes inconvenient to the student less than 2 weeks prior to course start date.
- A student has missed some sessions, including because of illness.

## **9.5 Direct Debit Payments**

Where a course has been cancelled by the College, we will suspend the direct debit mandate and arrange a refund for any payments already made.

## **9.6 Refund Method**

Anyone wishing to obtain a refund should complete an "Application for Refund of Fees" form which is available at Nelson and Colne College and Accrington and Rossendale College from Student Services and from Reception at Lancashire Adult Learning.

## **10. NON-PAYMENT OF FEES**

The College may suspend continued study and/or prevent future enrolment on additional courses if any fees are outstanding. The College reserves the right to take legal action in the event of any outstanding fees.

## **11. DISSEMINATION**

This document will be available as follows:

Nelson and Colne College Group Staff Hub  
Nelson and Colne College Group Website  
Nelson and Colne College Website  
Lancashire Adult Learning Website  
Accrington and Rossendale College Website

## **12. MONITORING AND REVIEW**

**12.1** The policy will be reviewed annually.

## **13. RELATED POLICIES/PROCEDURES**

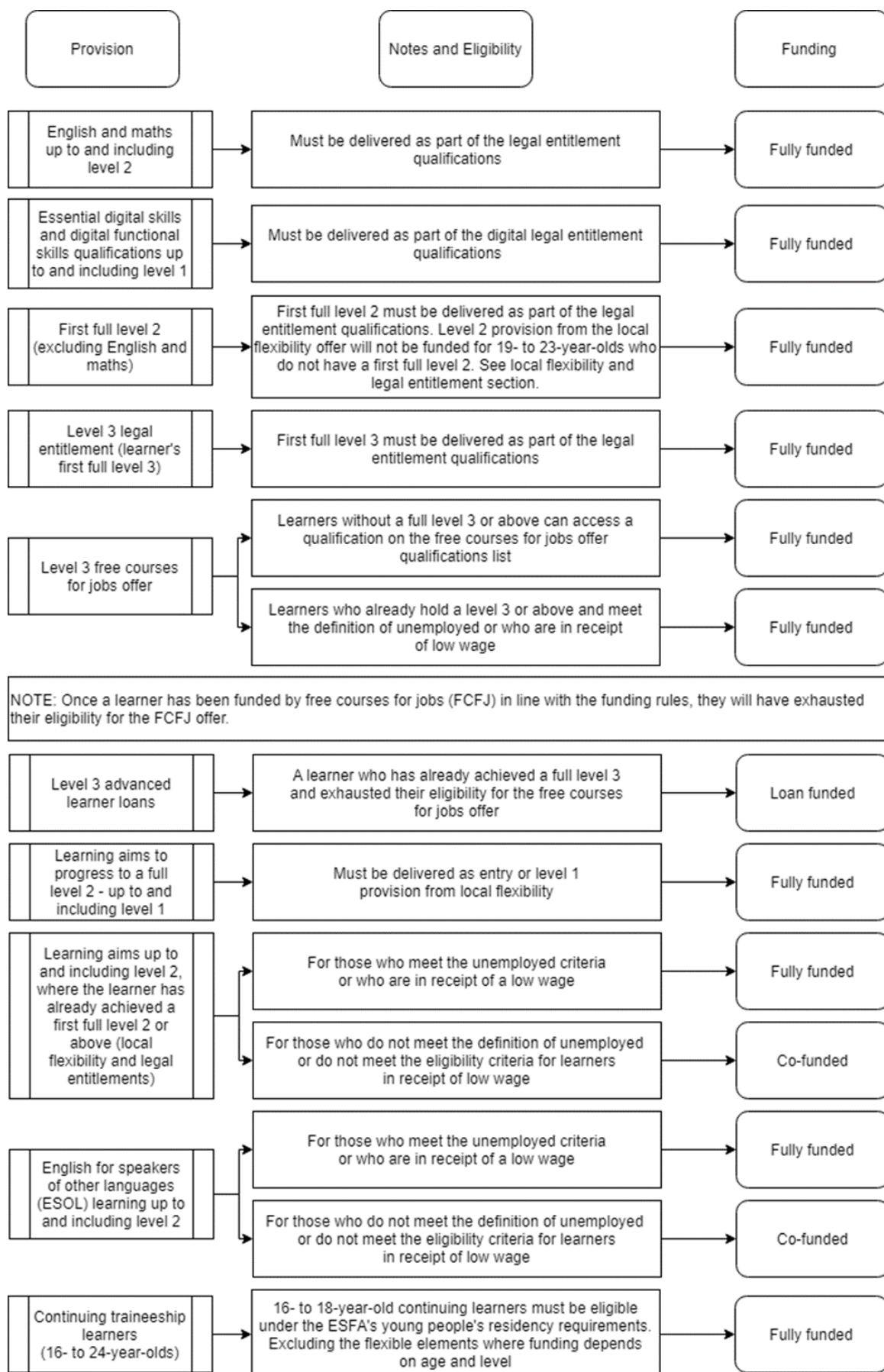
**13.1** Documents related to this policy are:

- Bursary Funds Policy

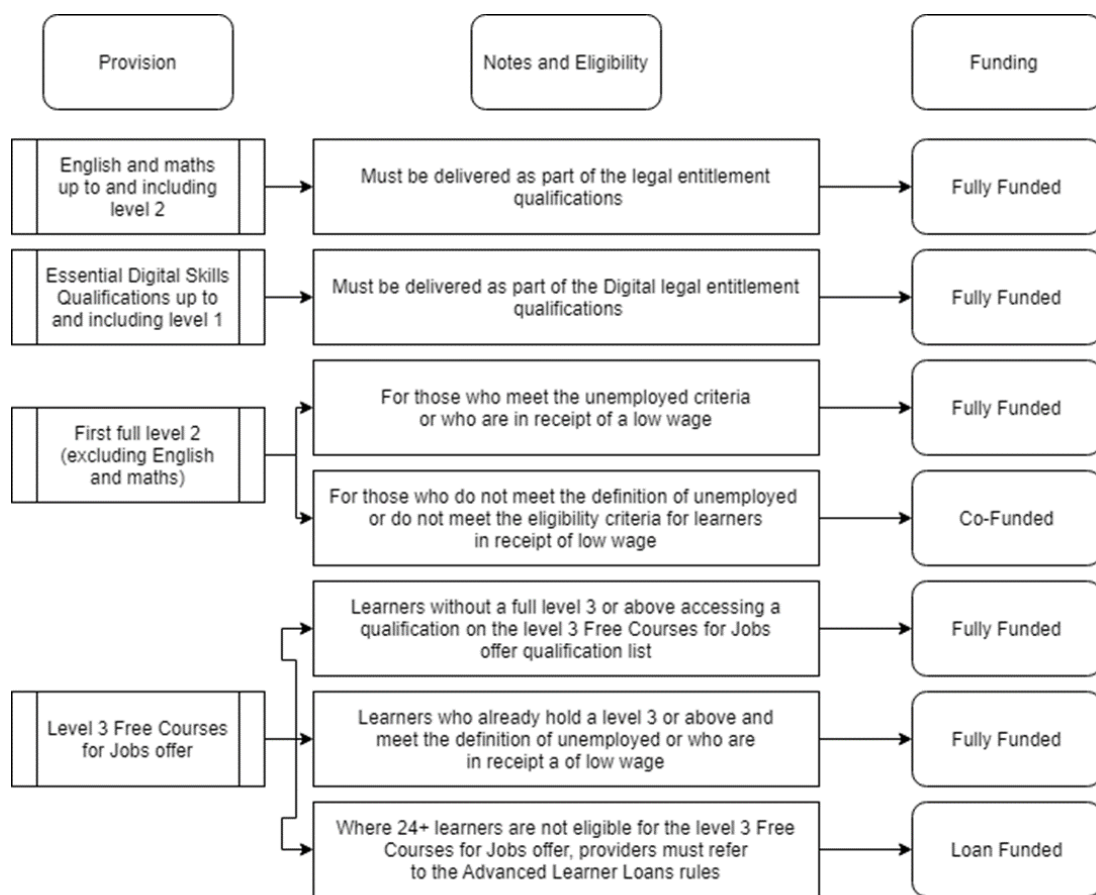
**14. MANAGEMENT RESPONSIBILITY**

14.1 The Deputy Principal (Finance and Resources) has management responsibility for this policy.

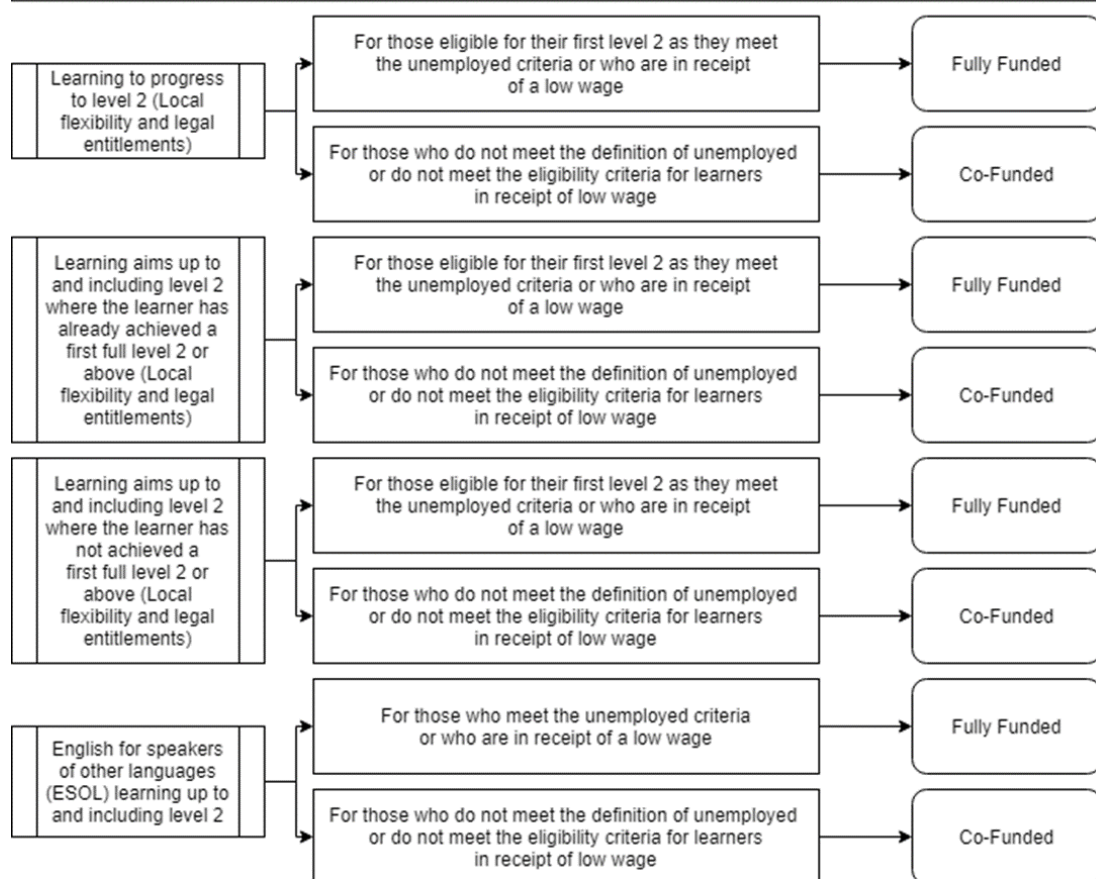
Chart 1: 19 to 23 Year Olds



## Chart 2: 24+



NOTE: Once a learner has been funded by Free Courses for Jobs (FCFJ) in line with the funding rules, they will have exhausted their eligibility for the FCFJ offer.



## FIRST FULL LEVEL 2 ENTITLEMENT

### Eligible Students

The entitlement applies to students who:

- are aged 19-23 on the day the course commences
- have not yet achieved a full Level 2 qualification (for clarity it is not necessary to have already achieved a Level 1).

### Eligible Qualifications

To be eligible for the entitlement an eligible student must be working towards one of the following qualifications identified as eligible for funding by the ESFA on the Learning Aim Reference Service (LARS).

- a full Level 2 qualification which meets the legal entitlement criteria for level 2 on LARS.

Examples of qualifications which would preclude remission on the grounds of Level 2 entitlement are given in the prior attainments table (Appendix 4).

Level 2 qualifications that are not part of the legal entitlement are not eligible for full fee remission on the basis of level but may be co-funded. The student may also be eligible for fee remission by reason of unemployment or low income (see section 3.1a)



## FIRST FULL LEVEL 3 ENTITLEMENT

### Eligible Students

The entitlement applies to students who:

- are aged 19 -23 on the day the course commences
- have not yet achieved a full Level 3 qualification (for clarity it is not necessary to have already achieved a Level 2).

### Eligible Qualifications

To be eligible for the entitlement an eligible student must be working towards one of the following qualifications identified as eligible for funding by the ESFA on Learning Aim Reference Service (LARS).

- a full Level 3 qualification which meets the legal entitlement criteria for level 3 on LARS.

Examples of qualifications which would preclude remission on the grounds of Level 3 entitlement are given in the prior attainments table (Appendix 3).

Level 3 qualifications that do not meet the legal entitlement criteria for level 3 on LARS are specifically excluded from the entitlement.

## PRIOR ATTAINMENT LEVELS (EXAMPLES)

Previous Highest Qualification	Qualification Examples	Is the student entitled to tuition fee remission?		
		Entry Or Level 1	Full Level 2 (aged 19+)	Full Level 3 (aged 19-24)
Level 1 Qualification	4 GCSEs at A-C or lower, or grade 4 or higher 4 O Levels/CSEs or fewer 1 AS Level	No	Yes	Yes
Level 2 Qualification	The following qualifications are now designated full at Level 2: <ul style="list-style-type: none"> <li>• Five GCSEs at grade 4 or higher, or C and above.</li> <li>• Technical Certificates at Level 2 which appear in the 2018 16 to 19 performance tables.</li> <li>• Other approved technical and professional qualifications at Level 2 which are part of the RQF and listed as a requirement of the legal entitlement, which must be at least 150 glh</li> </ul>	No	No	Yes
Level 3 Qualification	The following qualifications are now designated full at Level 3: <ul style="list-style-type: none"> <li>• Quality Assurance Agency for Higher Education (QAA) Access to Higher Education Diplomas at Level 3.</li> <li>• Two A levels.</li> <li>• Four AS levels.</li> <li>• Tech Levels at Level 3 which are in the 2018 16 to 19 performance tables. • Applied general qualifications at Level 3 which are in the 2018 16 to 19 performance tables.</li> <li>• Certain Tech Levels and Applied general qualifications at Level 3 which appear in the 2017 16 to 19 performance tables.</li> <li>• Other approved technical and professional qualifications at Level 3 which are part of the RQF and listed as a requirement of the legal entitlement, which must be at least 300 GLH.</li> </ul>	No	No	No
Level 4 Qualification	Teaching qualifications (including PGCE) First degree	No	No	No

## LANCASHIRE TIME CREDITS

### About Time Credits

Time Credits have been developed from a time banking/social currency initiative as a tool for building stronger communities, encouraging citizens to be active and effective members of their local communities by giving their time to help and support individuals and organisations.

### How LAL Students Can Earn and Spend Lancashire Time Credits

Following a volunteer course, a LAL student who undertakes a volunteer placement can earn one 'Time Credit Note' for every hour they volunteer. One Time Credit Note is equal to 1 hour of learning against identified courses in the publicly advertised brochure\*.

### How LAL is Recognised as A 'Spend' Partner

Anybody who has earned Time Credit Notes with other organisations can use these against identified course in the publicly advertised brochure\*.

- \* It is not possible to use Time Credits as part payment for courses.
- \* If students choose an accredited course to spend with their credits, additional examination fees will apply.
- \* Those courses where Lancashire Time Credits apply are no more than 6 weeks in duration.